

Contact Investigation Interviewing Skills

Course Agenda

Tuesday, June 21

8:00-8:30	Welcome, pre-test, and self-assessment
8:30-9:15	Course Introduction and Ice Breaker
9:15-10:00	Introduction to TB Contact Investigation (CI) Process
10:00-10:15	Break
10:15-12:00	Introduction to TB CI Process (cont'd)
12:00-1:00	Lunch
1:00-2:30	Introduction to TB CI Process (cont'd)
2:30-2:45	Break
2:45-4:00	Communication Skills
4:00-4:15	Interview Question Types
4:15-4:30	Review/Q&A

Wednesday, June 22

8:00-9:30	Cultural and Diversity Considerations for Interviewing
9:30-9:45	Break
9:45-11:30	Interviewing for TB Contact Investigation
11:30-12:30	Lunch
12:30-2:15	Interviewing for TB Contact Investigation (cont'd)
2:15-2:30	Break
2:30-4:00	TB Interview Strategy Exercise/Role Play
4:00-4:30	Participant Interview Role Play Instructions and Assignments
4:30-5:00	Review/Q&A

Thursday, June 23

8:30-9:00	Providing Feedback
9:00-10:15	TB Interview Demonstration by Facilitators
10:15-10:30	Break
10:30-11:30	Participant Interview Role Play Preparation Time
11:30-12:30	Lunch
12:30-3:30	Participant Interview Role Plays
3:30-3:45	Break
3:45-4:30	Role Play Debrief

Friday, June 24

8:00-9:00	Meeting with Contacts
9:00-10:00	Special Circumstances
10:00-10:15	Break
10:15-10:30	Special Circumstances Role Plays - Instructions and Preparation Time
10:30-11:30	Special Circumstances Role Plays, Part 1
11:30-12:30	Special Circumstances Role Plays, Part 2
12:30-1:30	Lunch
1:30-2:30	Special Circumstances Role Plays, Part 3
2:30-2:45	Role Play Debrief
2:45-3:15	Review/Course Q&A
3:15-3:30	Course Evaluation, post-test, and self-assessment